

**Notice of References Cited**

Application/Control No.

09/466,541

Applicant(s)/Patent Under  
Reexamination  
EHRING ET AL.

Examiner

Robert M. Pond

Art Unit

3625

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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-6,201,948	03-2001	Cook et al.	434/350
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

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	N					
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	Q					
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	S					
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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	PR Newswire, "NetSage Showcases Social Intelligence Server For Relationship Management," 09 February 1999, Dialog file 20 #04284168.
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	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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